



**HCW-161100080301** Seat No. \_\_\_\_\_

**M. B. A. (Sem. III) (CBCS) Examination**

**October / November - 2017**

**Organization Behaviour**

***(Banking & Finance)***

Time : **3** Hours]

[Total Marks : **70**

**Instruction :** All questions carry **equal** marks.

- 1 What is Organizational Behaviour ? Explain the fundamentals of OB.
- 2 What is STRESS ? Explain in detail the causes and management of STRESS.

**OR**

- 2 What is motivation ? Discuss theory X and Y of motivation.
- 3 What is Change Management ? Explain in detail organizational change.

**OR**

- 3 Discuss types of leadership style. Which is suitable in your organization ? Why ?
- 4 What is Group Dynamics ? Explain in detail the purpose, and procedure of formation of Groups.

**OR**

- 4 Discuss conditions affecting multinational operation in reference to OB.
- 5 What is Conflict Management ? Explain in detail resolution of conflict.

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